

Henri-Taylor Home Solutions Plan

What's Included?

Annual Boiler Service and System Health Check

- Accessing the boiler by removing casing, important checks will be made on all major components inside the boiler. These will include safety and operational checks as well as looking for any obvious signs of general wear and tear that we can remedy before total failure.
- Check system controls are working correctly and that the radiators and hot water tank are heating up sufficiently.
- For landlords this will include all of landlord owned gas appliances within the property and the gas meter and associated gas pipework. Repairs are not included.

Boiler and Heating Customer Control Repairs

- Repairs or replacement to boilers and internal components.
- Standard horizontal flues up to 1 metre in length including the terminal.
- Repairs or replacement to heating system controls including the programmers, thermostats, external filling loops and radiator valves.
- We will replace the boiler free of charge if it is under 7 years old and deemed beyond economical repair.
- We will provide a discount of £400 for any boiler that is over 7 years old and deemed beyond economical repair.

24/7 Emergency Contact and Priority Response Call Outs

- 24/7 Emergency Call outs.
- Access to Priority appointments over non-contract customers.
- Rapid response to no heating and hot water situations where vulnerable customers are present.

Central Heating and Hot Water Control System Repairs

- Repairs or replacement to boilers external components such as frost stat's and pipe stats.
- Repairs or replacement to heating system components such as motorised valves, mid-position valves and domestic sized pumps.
- Repairs or replacement to hot water system components such as programmers or timers.

Central Heating and Hot Water Component Repairs.

- Repairs or replacement of heating components such as radiators, expansion tanks or vessels and ball valves on expansion tanks only.
- Repairs or replacement of vented hot water cylinders (copper or stainless steel) and immersion heaters.
- Repairs to vital system components such as pressure reducing valves, pressure relief valves, temperature pressure relief valves, isolation valves and drain points.